STEFAN CALIARO

stefs.site
hi@stefs.site
@stefssite

Site Reliability Engineer
Sydney, Australia
Supporting great user experiences

INFP Mediator & INFJ-T Advocate
linkd.in/1JBxkTA
+61 4 0261 4261

ABOUT

Hi there, I'm a **Web Developer & IT Engineer** with **10 years** producing & hosting high quality websites, hosting and SEO. I have worked with **14 companies**. I began my IT career in 1999 triaging home IT Support to **resolve UX issues** and designed my first website using Dreamweaver in 2009. I enjoy user onboarding UI and have written many user help guides & blog posts.

My Website

WEB DESIGN & HOSTING

WordPress, Shopify, Elementor & Static HTML sites

QA with JIRA, logs, Adobe InDesign & Illustrator, MailChimp

Resolving Nginx, php-fpm, MySQL, Ubuntu & ufw issues

VPC, VPN, IPSec, SSL/TLS, TCP/IP, HTTP errors & G Suite

HTML, CSS, Bootstrap, JS, PHP, Java, XML, AJAX & MySQL

AWS S3, EC2, GCP CE & Storage, Cloudflare CDN & DNS

GitHub, Jira, Slack, Trello, SSH, Linux, macOS, Win & Brackets

ROLES (2017 - PRESENT)

UTS — WordPress Admin & AWS Cloud Engineer

2021 - 2022 ○ Full-time ○ Sydney, AU (Remote)

- **Managing** WordPress, plugins & themes for 12+ WordPress sites (WP Admin, Divi).
- **Administering** a new Bedrock deployment pipeline on GitHub and AWS ECS/EC2.
- **Interfacing** with multiple teams over MS Teams, Zoom, Jira, Confluence & VS Code.

SITEROO — WP Web Designer & GCP Cloud Engineer

2018 - Present ○ Freelance ○ Sydney, AU (Hybrid, mostly remote)

- **Performing website designs** including **full re-designs** with **Elementor templates**.
- **Managing** WordPress, cloud (GCP/AWS) **web hosting**, **SEO, blog & social media**.

AUTOMATTIC — Technical Support WP Engineer

2020 - Contract ○ Sydney, AU (Remote)

- **Promptly supported** advanced WordPress issues via 24/7 live chat on Intercom.
- **Diagnosed** whois, dig, nslookup, CDN, DNS & web page speed caching tests.

GREENPEACE — WP Web Designer & SEO Marketer

2019 - 2020 ○ Ultimo, Sydney (In-office)

- **Redesiged** web pages in **Elementor (HTML/CSS)** from **Instapage.**
- **Performed Google Optimize** A/B tests, **Keyword Analysis** (**SEMrush/GSC**) & Bitly.

owneroom.com — WP Web Designer & Cloud Engineer

2017 - 2018 ○ Ultimo, Sydney (Hybrid, mostly remote)

- **Owned** web design and growing an EDM list to over 100 subscribers (MailChimp).
- **Managed HTML/CSS edits**, **DNS**, **AWS/GCP/Cloudflare, Cards/Shirts** & blog posts.

PROJECTS

Snake & Space Invaders VB.NET Games
Coded .NET games & wrote user manual
2010 - 2011

UTS HR Website - UI Design
Designed 85 interactive hi-fi screens
2013

Bubble: An Anonymous Geo-Chat App
Provided QA & Coded Facebook Login API
Sept 2015

Wrote 11 LinkedIn Articles & **6 Blog Posts**
LinkedIn | Medium | User Manual | App Flows | Blog
2016 - 2021

Presented at DevOps Sydney Meetup
Created Slides | Video
2019

EDUCATION

Bachelor of Information Technology Co-op
University of Technology, Sydney ○ 2012 - 2016

ACCOLADE

2019: Won Google's Web Design Competition - Flick.page
2011: Placed equal 8th/10 000+ in NSW IT HSC

S T E F A N   C A L I A R O

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Great IT Engineering starts with humility

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R O L E S (CONT. 2012 - 2017)

AWS Cloud / Linux Support Engineer
2017 ○ Town Hall, Sydney (In-office)
- **Supported** the **AWS SDK & CLI commands** for **EC2 & S3 with Ubuntu Linux**.
- **Learned** the difference between **snapshots & AMIs**. Diagnosed CloudFront issues.

Network Support Engineer
2015 ○ St Leonards, Sydney (In-office)
- **Learned** enterprise IPv4/6, VLANs, DHCP, DNS & Cisco's IOS.
- **Triaged** alongside 3rd Level Engineers to solve live customer issues.

DevOps Engineer Intern
2015 ○ Wynyard, Sydney (In-office)
- **Exposed** to AWS EC2 & Ansible. Evaluated pricing of Clouds Providers.
- **Ran Docker** in VirtualBox as a research project & tested Bamboo CI/CD.

QA UI Test Analyst
2015 ○ Artarmon, Sydney (In-office)
- **User acceptance tested** a pre-release version of Stan.
- **Logged JIRA functional** and **UI website bugs** to Developers.

Windows IT Support Engineer
2014 ○ Alexandria, Sydney (In-office)
- **Automated** Windows 8.1 deployments via **MDT** and **SCCM** for employees.
- **Upgraded** SSDs, used **RDP** to triage Windows Server issues, **data center backups**.

Social Media Marketer (Student Ambassador)
2013 ○ Pyrmont, Sydney (Remote + office induction)
- **Promoted** the Google@UTS pages across Facebook, Twitter & Google+ via **Buffer** for new Google services and student jobs.

Analyst & PHP Developer Intern
2012 ○ Macquarie Park, Sydney (In-office)
- **Developed** features using **PHP/MySQL & HTTPS SSL**.
- **Worked** in a team of 8 people to audit 100s of company wide apps via Excel.

More on LinkedIn

DESIGN & MARKETING SKILLS

SEO (Ahrefs, GSC, Domain Authority) & SMM (Buffer/HootSuite)

Google Analytics, Search Console, MailChimp, Hotjar & Drift

Adobe Photoshop, InDesign, Illustrator (logos) & UXPin

MORE EDUCATION & CERTS

Website Performance Optimization by Google
The Critical Rendering Path
2019 ○ Udacity

Google Digital Garage
INCLUDES CERTIFICATION
Fundamentals of digital marketing
Learn the fundamentals of digital marketing, and help grow your business or career.
2018 ○ Google Digital Garage

AWS Certified Solutions Architect – Associate
Validate your technical skills and expertise with an industry-recognized credential and grow your career.
2017 ○ AWS Academy (Instructor Led at UTS)

VOLUNTEER EXPERIENCE

Marketer
2019 ○ Sydney
- **Distributed 100 flyers on Federal election day.**
- **Attended post-election party election meeting.**

Web Analyst
2018 ○ Sydney
- **Automated a spreadsheet of 7500 names to HTML.**
- **Attended TechCrunch Disrupt San Francisco 2018.**

E N J O Y S
- **Microblogging**, **News** & **Photography**
- **Forum Troubleshooting** & **Bug Reporting**
- Tennis (been to AO 4 times) & Table Tennis :)