

TC RO 3 rev6 IUN2021

#### 360live.events - Conditions for the Provision of Service

#### 1. General Provisions:

- a. Websites generated and operated by 360live.events are administered by 360 REVOLUTION S.R.L., Sole RO21678244, Trade J29/1157/2007; Registration Code: Registry no.: e-mail office@360revolution.ro, telephone no.: +40 372 709 400
- b. In order to use the online platform, certain technical requirements have to be met by the final devices used by Users.
- c. This document is meant for the intended users of the online platform
- d. Acceptance of this document is mandatory.

## 2. Definitions:

- a. 360live.events: The platform dedicated to the creation and hosting of online events
- b. Beneficiary: The Beneficiary of the project is the natural or legal person who, in reliance upon the agreement concluded with 360 Revolution SrI (the owner and operator of 360live.events), gains access to 360live events services, for the purpose of creating an online project (event). If the Beneficiary of the project cannot be identified from the information provided in the website, please contact us at support@360live.events.
- c. Event website: any website created as a result of an agreement entered into with a Beneficiary. These also include administration and trial websites.
- d. User: anyone interacting with a website or service provided or generated by means of 360live.events
- e. Content: all information existing on the website or in the communications concerning the event in connection with which it was made. This may be static images (website graphics), video (live or recorded), the event schedule (name of sessions and speakers), documents (available for consultation or download), messages between and to the Users and others.
- Service Plan: 360live.events services may be purchased by means of two plans: Next day, Enterprise. All differences between the two plans may be consulted on the 360live.events website.

#### 3. Purpose of the Service:

In using the 360live events services, the Beneficiary delivers the Content to the Users. Access to content may be gained by one of the methods available in the service plan purchased or by custom methods, upon demand. The website design also depends on the service plan you purchase.

Therefore, by means of 360live. Events, the Beneficiary posts the intended information to the selected public, in a graphic frame suitable for the Beneficiary's brand image.

## 4. Other applicable documents:

In order to gain access to the 360live. Events services, users have to express their consent with the following

- a. Personal data processing, the relevant notice may be found here: https://rebrand.ly/grxe37x
- b. Compliance with the Regulations for Use, which may be accessed here: <a href="https://rebrand.ly/u8ek6ot">https://rebrand.ly/u8ek6ot</a>

## 5. Personal Data Processing:





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- a. Personal Data Processing takes place in observance of the information provided in the notice which may be accessed here: <a href="https://rebrand.ly/grxe37x">https://rebrand.ly/grxe37x</a>
- b. In accordance with the relevant laws governing GDPR, 360 Revolution Srl is the Controller of data collected by means of the 360live.events platform
- c. In certain cases, the Beneficiary of the project may act as Associated Controller, in reliance upon an agreement clearly specifying the rights and obligations of each party. In that case, Users shall express their consent in relation to both GDPR notices/polices.
- d. If the Beneficiary delivers to 360Revolution any users' contact data for the purpose of receiving event invitations or to be granted access to the project website, 360Revolution shall have a double role, acting as Controller (for the collected data) and Processor (for the received data)
- e. The names of speakers or any other information made available by the Beneficiary to 360Revolution in order to be posted on or broadcasted by means of a website generated by 360live.events shall only be posted on or broadcasted by means of that website. Such information shall not be construed as personal data.

#### 6. Content:

- a. The content will be broadcasted to the Users in accordance with the agreed schedule (event agenda), with the last-minutes changes and the availability thereof (in the case of live content). During the period between the end of the project (event) and the time when the Content is deleted, Users will no longer be granted access to it.
- b. If, for technical reasons, the schedule of the event cannot be observed, 360 Revolution will use its best endeavors to remedy the issue as swiftly as possible, to find and apply alternative solutions and to notify the Users accordingly. 360Revolution will agree with the Beneficiary on the chosen solutions before any implementation
- c. Live events shall automatically be recorded, and access to recordings is restricted. Recordings shall be deleted upon the Beneficiary's request or within 60 days following the end of the project.
- d. Messages sent during events between Users, either public (in chat) or private (private chat or 121, Q&A) shall be delivered to the Beneficiary upon request and deleted within maximum 30 days following the date of the event
- e. The documents made available for downloads shall be deleted upon the Beneficiary's request or within maximum 30 days following the end of the project.
- The Beneficiary shall bear full responsibility for compliance with the ownership right or other legal provisions relating to the Content. Notwithstanding the above, if part of the content is made available (including free of charge) by 360 Revolution, the latter shall bear the responsibility for the content provided.

# 7. Security and reliability:

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- a. The design of 360live. Events platform includes the use of cloud-based services. We have chosen premium services, able to afford high levels of security and reliability, such as AWS, AUTHO, Vimeo.
- b. Data are transferred between the services used in a secured manner, never in clear-text.





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- c. All online services are subject to down-times. These may be the result of updates, upgrades, but also of technical or connectivity troubles. In order to minimize potential effects on the 360Live.events platform, we are exclusively using premium services and permanently monitor all such services.
- **8.** Access: Depended on the plan opted for and on the project particulars, the Beneficiary shall select the information access method. 360Revolution shall implement the above and use its best efforts for it to entail the expected effects. In that respect, the technical assistance service may be accessed throughout the duration of the event at <a href="mailto:support@360live.events">support@360live.events</a>.
- **9.** Areas subject to additional conditions: Depending on the project, certain pages/areas of the event may be subject to conditions of access additional to the general conditions. They may also require to express its consent for additional terms.
- **10. Structure of the website and graphic content:** The Beneficiaries of the Enterprise plan may select the structure of the website and may change the graphics of each page. The elements which may be changed are: logo, favicon, page background, tag and base color. The user interface shall remain the same for all projects, and may only be changed for special projects.
- 11. Project Management: The Beneficiaries may be assisted by 360live.events throughout the stages of the project. Compliance with the implementation program generated by 360live.events and agreed upon by the Beneficiary shall be monitored by both companies, through their project managers. The Beneficiary shall provide assistance upon content preparation, and the implementation thereof in the platform shall be performed by 360live.events. The agenda of the event and the facilities of the platform shall be managed by 360live.events, throughout the implementation of the event, in accordance with potential requests delivered by the Beneficiary and the event course. 360Live.events shall generate reports to be provided to the Beneficiary.

## 12. Moderation:

- **a.** 360live.events allows to moderate chat and Q&A conversations. This is in charge of the Beneficiary, subject to assistance from 360live.events.
- **b.** Conversations and interactions between Users have to comply with the Regulations for Use, available here: https://rebrand.ly/u8ek6ot
- 13. **Feedback:** 360live.events will develop in line with the needs of Beneficiaries and of online events, in general. We appreciate any improvement or development suggestion, which may be delivered here <a href="mailto:support@360live.events">support@360live.events</a>
- 14. **Amendments:** these conditions may be amended in order to comply with new regulations or in order to include any changes in services or facility made by 360live.events. If you do not agree with these amendments, please contact us at support@360live.events.