EXCURSION MANAGEMENT PLAN

Address: 1635 Neaves Road, Bullsbrook, WA 6084

Phone Number: (08) 9571 1375

Emergency Contact: 0401 279 959

Email Address: info@outbacksplash.com.au

Website: www.outbacksplash.com.au



Environment

Located 45 minutes north of Perth, Outback Splash is a 32 acre park offering a range of attractions and activities suitable for all ages. At Outback Splash we have an ongoing commitment to safe, family fun and are consistently working to improve our operational services and safety standards.

Commitment to Safety: The Outback Splash Team are responsible for providing a safe and enjoyable environment for your students and therefore all rides, attractions and facilities are maintained and operated at a high level to ensure Guest safety.

Group Areas: Groups may be assigned an area in the park on arrival to use as a meeting point for lunches, safety briefings and in case of emergencies. Huts, cabanas and Marquees are available, however, must be pre-booked.

Amenities: There are toilet facilities, showers and change rooms located throughout the park including facilities with wheelchair access. The park also has two fully stocked first aid rooms. The First Aid Room is not attended at all times however there is a First Aid Officer on duty at all times should they be required.

Maximum Depth: The maximum depth of any of the water attractions throughout the park is 1.3 metres (1300mm). Barriers also surround the Lagoon Pool to deter guests from running and jumping into the water.

Allergy Warning: At certain times throughout the year, the prevalence of bees increases due to the proximity of the surrounding bushland. Please be aware of this if any of your students have an allergy.

Disability Access: The majority of the park is accessible by paved pathways suitable for wheelchairs or other mobility devices. There are also disable toilet/shower/change room facilities onsite.

Transport

Transport to Outback Splash should be arranged by each school attending. There are parking facilities located at Outback Splash with designated parking for buses. There is a specific bus drop of and pick up area in the Outback Splash carpark to ensure students can safely load/unload from buses or other transport vehicles. Please refer to the *Outback Splash Bus Drop of Procedure* for directional details and ensure that this procedure is forwarded to all relevant persons prior to your visit

Students

Outback Splash is suitable for all ages and welcomes students from all schools. Students can participate in any of the activities & attractions available onsite. Please note that there are physical requirements for some of our attractions and these are available for viewing on our <u>website</u> or can be discussed in advanced if required.

Supervision Strategies

The Outback Splash Team will welcome your class on arrival, however the teacher in charge, and school supervisory team, is responsible for the supervision and specific requirement of you students. Due to the extensive nature and size of the park, it is imperative that student groups and directly supervised by an adult at all times. All water attractions are monitored by trained Attraction Attendants and qualified Lifeguards at the ratios outlined by the governing authorities.

Please be aware that members of the general public may be visiting the park at the same time as you school and we would appreciate your students demonstrating responsible behaviour to ensure an enjoyable experience for all.

Supervision Ratios: It is a requirement of Outback Slash that each student group is <u>closely supervised</u> by a member of your supervisory team. We suggest breaking your class up into smaller groups of up to 20 students. Outback Splash provides complimentary entry for supervisors at the below recommended ratios to support close supervision:

Primary School Students: 1 adult supervisor to 8 students
 Secondary School Students: 1 adult supervisor to 10 students

Additional Education Department Requirements: Please note the following is a W.A Education Department requirement - All schools are required to provide an adult supervisor qualified with Bronze Medallion qualification or higher for the student ratio of 1:32 or part thereof. If a school is unable to meet the qualified supervisor ratio, Royal Life Saving WA can be engaged to provide additional supervision – Royal Life Saving WA Lifeguard Services

Identification Strategies

Upon arrival students and supervisors will be given a coloured wrist band to identify participants of the excursion. It is, however, also recommended that students wear school uniforms as an additional form of identification when participating in our Dry Attractions.

Outback Splash is open to the general public, and it is important that your supervisory team can easily identify your students.

External Provider Information

- Each Outback Splash Team Member receives specialist training and holds the relevant industry formal qualification where one exists and/or is required.
- Our public liability insurance is \$20,000,000 and copy of our certificate of currency can be downloaded from our website or can be emailed on request. This insurance policy does not cover loss or damage of personal belongings. We recommend that you remind your students that they are responsible for their own belongings at all times.
- Outback Splash does not fall under the category of business requiring employees to hold Working with Children Police clearances.

- All our Pool Lifeguards and Pool Attendants are qualified with a Bronze Medallion emergency response qualification or higher.
- Our already extensive safety procedures are constantly under review with high levels of training provided to all Team Members on an ongoing basis.
- Our First Aid Officers hold current Provide First Aid & CPR certificates.
- The Lagoon pool is constantly monitored by our qualified Pool Lifeguard Team Members. The Lagoon Pool is equipped with an observation tower giving Lifeguards an excellent position to view the activity within the entire pool area.

Communication Strategies

Most major mobile phone providers have coverage throughout the greater part of the park. However, there are a few 'black spots' and we strongly recommend that the Teacher in charge arrange a meeting point and timetable of activities for supervisors, before arriving at the park.

A park map can be downloaded from our website to facilitate this planning process. Teachers are welcome to book one of the picnic huts to use as a central meeting point for students, please note that these must be reserved at the time of booking and are subject to availability.

Outback Splash Team Members have access to handheld radios and a public address system should they be required.

Briefing Guests & Supervisors

To ensure a safe and enjoyable excursion, it is recommended that the person-incharge communicate all relevant information to their guests and supervisory team prior to your visit.

Upon request, guests and supervisory staff will be briefed by an Outback Splash Team member on the roles and responsibilities of the guests, supervisory staff and Outback Splash Team Members as well as safe practices on rides and attractions.

Guests have the responsibility to follow all instructions of Pool Lifeguards around water. Should any misconduct occur, the group supervisor will be notified, and the guest involved may be banned from aquatic areas.

Any guests perceived to have been misbehaving in the park will be reported to the supervisory team and may be asked to leave the park.

EMERGENCY RESPONSE PLAN

Outback Splash has an evacuation procedure for the entire park. In the unlikely event that an evacuation is required, the Outback Splash Emergency Response Team will direct all actions.

It is essential that school guests always take direction from Outback Splash Team Members. In the event of an evacuation students should make their way back to their supervising adult who, once a head count is conducted and all students accounted for, should quickly & calmly direct their group to the nearest emergency evacuation point and await further instructions from the Outback Splash Team.

Whistle blasts by any Lifeguard signifies that all guests are to pay attention immediately to the nearest Lifeguard and then assemble at the designated group area if instructed to do so.

Teachers can increase safety by always ensuring they meet the recommended supervision requirements (please see supervision strategies) and by strongly encouraging students to adhere to the Outback Splash safety rules.

Outback Splash also recommends that the teacher-in-charge has a list of all students and school staff attending the park in the event of a roll call being necessary.